

Frequently Asked Questions



[1. What is Blackboard Mobile Learn?](#)

Blackboard Mobile Learn is an app that is available for ALL iOS and Android users. You can use your iPhone®, iPad®, iPod touch®, and Android® devices on *any* carrier or network to access announcements, grades, assignments, discussions, and much more with the Blackboard Mobile Learn app.

[2. Where can I get it?](#)

You can find the app by searching for “Blackboard Mobile Learn” in the App Store or Google Play store, or by scanning the codes below:



[3. How much does the app cost?](#)

To use Blackboard Mobile Learn, you will be prompted to subscribe to the app via one of two options:

- \$1.99* for 1 year of access
- \$5.99* for unlimited access

*plus any applicable taxes and carrier data charges.

4. How do I access my courses?

After you install the app, launch it and search for your school. Log in with your CUNY Portal account to get access to your Blackboard courses.

5. When will I be able to use Blackboard Mobile Learn to access my Blackboard courses at CUNY?

It will be available to be used for your CUNY courses beginning on Tuesday, February 19, 2013.

6. Will I be required to purchase the app in order to use Blackboard?

No, purchasing the app is optional. You will be able to use Blackboard through a web browser the way you have in the past.

7. Will I be required to purchase the app for my classes?

No, purchasing the app is optional. While your classes may require you to use Blackboard, you are not required to use Blackboard Mobile Learn.

8. How do I get help with Blackboard Mobile Learn?

Be sure to follow @Bb_Mobile and @BbMobileSupport on Twitter for updates and support. Assistance in using Blackboard Mobile is available through the Blackboard Mobile Resource Center at <http://help.blackboardmobile.com/>.