Change My CUNYfirst Password
A user may change their password for the CUNYfirst Portal using the Identity Management System.

Note: Parts of images may be obscured for security reasons.

<table>
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<tr>
<th>Step</th>
<th>Action</th>
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<tbody>
<tr>
<td>1.</td>
<td>Enter the CUNYfirst URL <a href="https://home.cunyfirst.cuny.edu">https://home.cunyfirst.cuny.edu</a> in your browser’s address bar to access the CUNYfirst Portal Login page.</td>
</tr>
<tr>
<td>2.</td>
<td>Click the <strong>Change Password</strong> link.</td>
</tr>
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</table>
| 3.   | **Password Change**

Please provide the required information in the following fields to reset your password.
For password policy detail, please [click here](#).

- **User ID:**
- OR:
- **CUNY ID:**
- **Old Password**: 
- **Password**: 
- **Confirm Password**: 

*Denotes required field

On the **Password Change** page, enter the correct value for either the **User ID** or **CUNY ID** fields.

**Note:**
- **User ID** is your CUNYfirst Username, e.g. John.Smith78.
- **CUNY ID** is your unique eight digit Identification number, e.g. 12345678.

| 4.   | Enter the correct value for the **Old Password** (current password) field. |
5. Enter identical values for the **Password** and **Confirm Password** fields.  
   *Note: CUNY Password Policy when choosing a password:*
   - 8 or more characters
   - 1 or more uppercase letters
   - 1 or more numeric or special characters
   *Note: CUNY Password Reset Policy*
   - No change for 5 days after last password change
   - Not one of 4 previous passwords
   - Reminder sent 85 days after last password change
   - Expires 90 days after the last password change

6. Click the **OK** button.

7. **Challenge Questions And Answers**
   If you would like to change your challenge questions and answers, please select again from each of the drop down menus below:
   - **Question 1**: What is the name of your pet?  
     **Answer**: Pat the Dog
   - **Question 2**: What is your maternal grandmother’s first name?  
     **Answer**: Jasmine
   - **Question 3**: What is the city of your birth?  
     **Answer**: Rigby
   - **Question 4**: What is your favorite color?  
     **Answer**: Sky Blue
   - **Question 5**: What is your mother’s maiden name?  
     **Answer**: Stravinsky

   On the **Challenge Questions and Answers** page, you may also change any or all of the **Questions 1-5** and **Answer** fields.

8. Click the **OK** button.

9. **Your Password Has Been Changed Successfully!**
   
   Your username is: **FirstName.LastName##**
   
   Your CUNY ID is: **########**

   **Return to Log-in Page**

   When the process is completed, then the following confirmation message appears.

10. To login to CUNYfirst, click the **Return to Log-in Page** link.

**End of Procedure.**