**View Holds**

Students use the **Student Center** to view current holds (service indicators) on their record for specific services. They may see how to resolve their holds and which institution or department to contact for additional information.

Holds from every institution with CUNYfirst may appear in a student’s **Holds** section. Any hold at a CUNY institution other than your primary institution will not preventing you from registering at your primary institution.

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**Note:** Parts of images may be obscured for security reasons.

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
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| 1.   | Enter [https://home.cunyfirst.cuny.edu](https://home.cunyfirst.cuny.edu) in your browser’s address bar:  
- Enter your Username and Password and click the **Go** icon.  
- From the **Enterprise Menu**, select the **HR/Campus Solutions** link. |
| 2.   | Navigate to: **Self Service > Student Center**. |
| 3.   | ![Holds](image)  
In the **Holds** section, a list of current service indicators displays.  
**Note:** **Holds may prevent you from enrolling, so it’s important to deal with this prior to your enrollment appointment.**|
| 4.   | Click the **details** link to see details of the hold and the department to contact for additional information. |
| 5.   | ![Name](image)  
In the **Hold Item** column, click the link of the item for which you wish to more information if applicable. |
6. **Your Holds**

   **Hold Item**
   - **Name**
   - **Advisement Required**
   - **Reason and Contact**

   **Description:** Queens College
   **Start Term:** 2011 Spring Term
   **Start Date:**
   **Reason:** Advisement Required
   **Department:** Registrar's Office
   **Contacts:**

   **Instructions**

   [Return]

   The **Your Holds** page displays.

7. Click the **Return** button to view other service indicators.

   **End of Procedure.**