CUNY Secure Remote Access
Quick Start Guide

1. Using your web browser, go to Secure Remote Access’s sign-in page located at

https://ra.cuny.edu/

You should see a page similar to the one below:

![CUNY Secure Remote Access Sign In Page](image)

2. Enter your CIS Active Directory username as `username@domain.cuny.adlan` where `username` is your CIS Active Directory login name and `domain` is the Active Directory domain where your credentials exist. (e.g., `@co.cuny.adlan` for Central Office, `@affiliates.cuny.adlan` for affiliated users, `@qc.cuny.adlan` for Queens College, etc.) Then enter your password.

   Note: If you are uncertain as to which credential to use, do not know if you have CIS Active Directory credentials or have trouble signing on, please contact the CIS Helpdesk at help.desk@mail.cuny.edu.

3. Choose a realm from the pull-down menu. Currently there are two realms to choose from, Web Access and Network Connect. Web Access can normally be selected.

4. Click the Sign In button

5. At this point, Windows users may be prompted to install an Add-on (ActiveX applet). You should choose “Install This Add-on” and allow related security and installation prompts to install the add-on as well as any subsequent software offered for download by Secure Remote Access.

6. After you log in and authenticate successfully, your Secure Remote Access home page will be displayed. Click on the displayed links to access resources that have been authorized for you in CUNY Secure Remote Access.

7. At the end of your remote access session, click the Sign out button. You can find it located in the upper-right hand corner of the home page or on the floating toolbar.

8. Note: Should you be unable to connect using “Terminal Services”, please attempt using “HTML5 Access”. HTML5 Access provides a browser based remote session that should be used only when Terminal Access is unavailable.

   For comprehensive instructions, please refer to Using CUNY Secure Remote Access

Rev: 2.0

March 3, 2018