City University of New York
Information Technology
Policies, Standards & Guidelines

Enterprise E-Mail Platform

Approved by the Information Technology Steering Committee on:

June 2003

Policy Number: 2003-005
Proposal:

The Infrastructure Sub-Committee recognizes the fundamental importance of a properly functioning and supported e-mail system to the core instructional mission of the City University of New York as well as the increasing reliance on e-mail as an administrative communication vehicle. An effectively operating e-mail system is an assumed foundation for an increasing number of applications of interest and use to the University, such as the Blackboard system for on-line courses. The committee also recognizes that at present, the capacity and support for e-mail services, particularly for students, among the CUNY campuses varies greatly.

The Sub-Committee applauds and encourages the effort underway to understand the current costs associated with e-mail systems and recommends that the University, under the leadership of the CIO, set as a high priority goal establishing a single, university wide e-mail and messaging system capable of incorporating those features most generally necessary among the campuses for collaboration. The Sub-Committee further suggests that the University study the campus needs for decentralized directory maintenance and control.