

CUNY PROFESSIONAL DEVELOPMENT PROGRAM

MANAGERIAL COMPETENCIES CERTIFICATE (MCC)



PDLM's skills enhancement certificate for CUNY managers is designed to provide innovative managerial competencies and strategies. To qualify for a managerial competency certificate, participants must complete three core courses and two elective courses within a two-year period. Elective courses may be chosen from the list of leadership development and communications courses indicated below.

CORE COURSES FOR THE MANAGERIAL COMPETENCIES CERTIFICATE (MCC)

Managers must complete three core courses.

Foundations of Management (C1006)

Managerial Power Tools: Motivating, Coaching, Teambuilding (C9286)

The Manager in the Middle: Effective Power Relationships Up & Down (C9210)

ELECTIVE COURSES FOR THE MANAGERIAL COMPETENCIES CERTIFICATE

Managers must complete 1 Leadership course and 1 Communications course.

Leadership Courses

Inspired Leadership: Creating a Motivational Environment (C9248)

Resolving Conflict: A Leadership Approach (C5151)

Understanding and Managing Organizational Change (C9172)

Communications Courses

Strengthening Workplace Communication (C7724)

Tactical Communication for Gaining Cooperation (C9001)

Come Learn With Us!

Visit www.cuny.edu/pdlm for course descriptions and dates.