The New CUNY Application – Frequently Asked Questions

How is the New Application different from the existing application?
The New Application is more student friendly with an intuitive design that makes information easier to enter. Students will be able to upload personal statements, digital media and other documents. They will also be able to request letters of recommendation and give us additional information about their interests and participation in extra-curricular activities.

When will the new CUNY Application become available?
The Spring 2019 application will become available on June 1st.
The Fall 2019 application will become available on September 1st.

How will students access the New Application?
First-time applicants will register for a guest account on the CUNY application website. Students who have taken classes at CUNY will be able to access the application via CUNYfirst.

Which browsers are compatible with the New Application?
Microsoft Internet Explorer, Mozilla Firefox, Microsoft Edge, Apple Safari and Google Chrome.

Are there retrieval tools in place for students who forget their username or password?
Yes, usernames are automatically emailed to the student upon account creation. In addition, the application login page features a “Forgot My Username/Password” tool.

Can a student create multiple guest accounts?
Creating a guest account requires an email address. If a student tries to create a second account using a previously registered email address, s/he will be prompted to retrieve the username/password instead.

How will students be notified of their application status?
Students will receive regular email communications regarding their application status. Students will also have access to a Self-Service page to check the status of their application.
How will students access the Self-Service feature?

After submitting their application, students will receive emailed instructions on how to claim their CUNYfirst account. CUNYfirst will give students access to view the Self-Service feature.

What are the benefits of the Self-Service page?

Students will be able to check the status of their application on the self-service page for each college and program selected on the application. The self-service page will also display admission decisions and give students the ability to accept or decline an offer of admission.

Can students update their contact information using Self-Service?

Yes, after submitting an application, students will be able to update their contact information using Self-Service. This includes address, email and phone number changes.

How much is the application fee for the New Application?

The Freshman Application fee is $65.

The Transfer Application fee is $70.

Students will submit payment using MasterCard, Visa, American Express, eCheck or CUNY fee waiver. Students may also mail a check or money order to CUNY/UAPC. An application fee is valid for a single entrance term.

Will you be able to retrieve electronic transcripts for NYC DOE students who provide their OSIS numbers?

Yes. We will still use the OSIS number to retrieve transcripts.

My students take college courses. Will they be able to report those courses on the application?

Yes, students will have the ability to report college coursework. Additionally, they will be able to self-report AP and IB test scores.

How will students report Standardized Test Scores?

Students will be able to self-report standardized test scores on the application. They should continue to send their official scores using code 2950.
Can students make changes after submitting the application?

Yes, for certain changes. After an application is submitted, students will still be able to log into the application to upload documents, request recommendation letters and submit payment. Students will also have access to update their contact information via the Self-Service page. Other changes such as updating a college choice or correcting academic history require contacting the CUNY Welcome Center.

Are there any changes to the number of colleges that a student will be able to select on the application?

No, students will be able to apply to a maximum of 6 colleges for a freshman application and 4 for a transfer application.

Will the order of college choices matter on the New Application?

Choice order is not tracked on the New Application.

Are there any changes to the SEEK/CD Application?

Yes, the New Application asks students to indicate interest in SEEK, College Discovery and ASAP but does not ask for income information. Instead, the colleges will use FAFSA information to determine financial eligibility for SEEK, College Discovery and ASAP. Applicants will be considered for these programs regardless of interest expressed on the application.

How can I reach out with additional questions or suggestions?

We’d love to hear your feedback. Please reach out to us at counselor@cuny.edu with any questions or suggestions.