You can retrieve your CUNY Login username quickly and easily via the Forgot Username process.

Clicking the Forgot Username link in the CUNY Login page will start the process of retrieving your CUNY Login Username. Note: You can also click Forgot Your CUNY Login on the Account Self-Service page at managelogin.cuny.edu

1. Click the Forgot Username link

As with the account activation process, retrieving your CUNY Login username requires the authenticating of your legal first name and last name, date of birth and a partial Social Security or CUNY-assigned ID Number.

1. Enter First Name
2. Enter Last Name
3. Enter Date of Birth
   Include dashes for Date of Birth, for example - 01-01-1998
4. Enter last 4 digits of Social Security or CUNY-Assigned ID Number
5. Check the reCAPTCHA** box
6. Click Continue

**Additional verification maybe required for the reCAPTCHA process
The Your CUNY Login Account Information page displays with your username. Please document your CUNY Login username and store it in a safe and accessible location.

1. Record CUNY Login username

End of Procedure